



SERVICE WITH DEDICATION

ESTD 2004

FLORENCE COLLEGE OF NURSING

(A Unit of : Haji Abdur Razzaque Educational Society)



PROSPECTUS

Irba, Ranchi - 835219 (Jharkhand)

Recognised by : Indian Nursing Council (INC), New Delhi

Affiliated to : Ranchi University, Ranchi, Jharkhand (R.U.) Jharkhand Nurses' Registration Council

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Jharkhand state is situated in the eastern part of India. In the year 2000 it was split from Bihar. Jharkhand is 23rd state of India it was formed on 15 November 2000 it is divided into 24 districts. Ranchi is the capital of Jharkhand. Jharkhand means "Land of forest" 40% of the mineral resources of India.

India's largest flag with tallest flag pole hoisted at Pahari Mandir popularity referred to as the city of waterfalls. Ranchi is a beautiful destination full of natural and cultural wonders, with opportunities for trekking through bamboo covered topography and feasting on regional delicacies like "Goolgappa" discovering Rabindranath Tagore's literacy sanctuary at Tagore Hill and enjoying the immensity of the Rock Garden.

The state has a tropical climate the period between October & February is the most appropriate time for visiting the state.

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About our founder

Florence College of Nursing is a cherished dream of a great pioneer, a devoted, socialist and leading educationist Late **Md. Hazi Ahsan Ansari**.

He had an Ernst desire to build up an institution where education is blended in all colours of human values. As an educator, he firmly believed in holistic education and laid its foundation in our Florence College of Nursing curriculum.

This approach as the core mission and vision of Florence College of Nursing has successfully integrated the social, emotional, academic and ethical needs of the students over the years. Thus, enabling them to connect better with the world around. Today the Florence Group of Institutions takes pride in building and shaping a quality institution steered through his lofty vision and values.



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Late Md. Ahsan Ansari

————— ***“Be proud to be Nurse, Serve the Humanity”*** —————

Message from the Desk of Secretary



We are pleased that you are considering “**Florence College of Nursing, Irba**” for Nursing courses. One of the most important and satisfying missions of our Society - “**Hazi Abdur Razzaque Educational Society, Irba**” and indeed our entire institution is the training of our medical students. Our mission as a whole is to provide, perpetuate and nurture the highest quality education, cutting edge research and state-of-the art patient care. Our Institution offers a teaching program with the sole purpose of developing the Nursing Staff of the highest caliber.

We are realizing the scarcity of quality Nursing staff as well as Professionals and the Society have designated the establishment of FCN in Irba, Ranchi, Jharkhand.

We are committed to excellence and, to this end; we have developed a quality program that features a excellence clinical training environment, outstanding educators, and curriculum that provides our trainees with the skills and knowledge base that will ensure success in their chosen careers.

Best Wishes,



Secretary
*Hazi Abdur Razzaque Educational Society
(Florence College of Nursing, Irba)*



Message from the Desk of **Director**



As much as we need doctor there is also a need for nurses to work with patients and translate doctor's recommendation into real health improvement. Nurses not only prepare you for a great and financially rewarding carrier they also give you the knowledge and skills. You need to make difference in people live. Students of Nursing have job prospects in government or private hospitals, nursing homes, clinics and old age homes, orphanages, industries, military services, schools and various other places. Nursing comprises the largest group of people working in health sector.

The aim of this institute is to prepare professionally competent and qualified nurses to be at the forefront of new advancements in the field of health care, administrative field and research. The institute emphasizes on all round development of the students to make them well cultured and civilized human beings of the society.

I, on behalf of Florence family welcome all the students and wish you all the best for achieving greater success and scaling new heights in the coming session.

With blessing and warm wishes,

Dr. Shaheen Kausar

M.B.B.S.
Director

Message from the Desk of **Principal**



It gives me immense pleasure to be a part of the fraternity of Florence College of Nursing. Together as a term we work to educate our students. Not merely for a living but caring and helping the society.

Welcome to F.C.O.N. – College of Nursing which offers a challenging profession – Nursing. Nursing contributes to the health services in a vital and significant way in the health care delivery system.

It aims at identify health needs of the people, planning and providing quality care in collaboration with other health professionals and community groups.

We provide our students top quality education in a very vibrant, invigorating & extremely lively environment.

Mrs. Vinisha T Bansriar

Principal

About the College

Florence college Nursing has instituted itself to cater the need of growing demand for better and efficient nurses today.

The college of Nursing was established in 2004, with the twin objective of empowering nurses with quality education and manpower development. The academic curriculum spans from ANM, GNM, B.Sc., Post Basic B.Sc., M.Sc. Nursing.

The college is built up in 3 acres of land with superb infrastructure on NH-33 of Ranchi-Patna opposite to "Medanta" Abdur Razzaque Ansari Memorial Weavers Hospital IRBA, Ranchi. Florence College of Nursing is committed to offering development and learning opportunities to the students. Here the students will have access to extra training and be given every opportunity to progress with the organization. The student receive annual personal development review and development plan to support their career progress . The students are encouraged to extend their range of skills and knowledge and to take new responsibilities. Florence College of Nursing strives to provide the best nursing education and combine.

Why choose Florence College of Nursing

- One of the oldest college of Jharkhand & Bihar recognized by INC, JNRC, Ranchi University and Govt. of Jharkhand, ESTD in 2004.
- Experienced highly and qualified faculties.
- FCON has the highest number of state topper in ANM, GNM & B.Sc., Post B.Sc., M.Sc.
- Well equipped labs with state of art equipments.
- Academic support and career services.
- Internship opportunities.
- Best infrastructure with all the laboratory facilities.
- Placement service & career guidance.
- E-Library with book, bank facility for all the students. Good Campus culture and student life.
- Anti ragging free campus.
- Clinical for all the student to acquire training practical training.

Aims

Our aim is to import Nursing Education of high standard to the students which will enable them to render quality nursing care to all the clients in the hospital. Provide an innovative and academically challenging experience in order to meet the technological revolution globally.

Vision

To become the most sought after name in the fields of Nursing Education.

Mission

To educate nurses with the highest academic standards in order to become health care leaders of the futures.

Library

Library is center of information to support the teaching and research facility to the students and faculty members of the institute. It provides the students with on learning environment where children feel secure, feel the urge to enrich their creative skills which will facilitate their self confidence.

We have adequate number of books for students and lectures referral. Also we have plenty of Journals for student's reference which help them to enhance their knowledge in various areas of health care profession. Our library is managed by a qualified full time available librarian to guide students in various aspects.

E-Library:

In our institute we have emphasis on E-Library so that students of our institute can go beyond the available books to enhance their knowledge.



Morning Assembly

Each working day of the college starts with morning assembly. The assembly begins with college prayer followed by a Nursing pledge. Students give the thought of the day. The National Anthem & Assembly attendance mark the end.



Parents Teacher Meeting

Interaction between parents & teaching faculty is a fruitful exercise. Keeping this in view regular parent teacher meetings are held. It is a part of our system to know the students performance and resolving the problems.



Scholarship

FCON is registered with the Welfare Department, Govt. of Jharkhand as higher education institution and information is available in the e-kalyan portal. As per provision each SC, ST and OBC candidates of Jharkhand is entitled to scholarships. NSP Scholarship is also available.

Extracurricular Activities

Extracurricular activities allow the students to pursue interests outside of a standardized academic context. It might even have the effect of “recharging” the brain after a day of rigorous college work, students participate in Quiz, Painting, Dramatics recitation, Rangoli, Mehendi, Face Painting, Debate, Sports & Dance competitions etc. At regular intervals and at different levels. They are also celebrating

- World Cancer Day
- World Tuberculosis Day
- World health day
- International Nurses Day
- International Women’s Day
- World Blood Donor Day
- World Environment Day
- World Earth Day
- Health and Blood Donation Camp
- Seminar and Conference Sports.
- Anti – Tobacco Day
- World Breast Feeding Day
- World Diabetes Day
- World Mental Health Day
- Aids day etc. with role play, Health education & speech by the expert mark the end.



Annual Day & Lamp Lighting Programme

The college of higher education in this state, as elsewhere, organize special functions on their annual day. The day was celebrated every year on the month of February. It provides an opportunity to assess the achievements of the students of college activities is a special feature of the annual day function. Felicitation of the state toppers’ parents & distribution of certificates of the state toppers’ & merit students followed by oath taking ceremony.

Courses Offered

Auxiliary Nurse & Midwifery (ANM)

Course Duration 2 years

- Eligibility : 10+2 pass any stream
- Age for the entrance should be 17 years to 35 years.
- Female candidate are eligible .
- Candidate should be medically fit.
- Following examination rules of Jharkhand Nurses registration council RIMS, Ranchi

General Nursing & Midwifery (GNM)

Course Duration 3 years

- Eligibility : 10+2 pass with English must have obtained minimum 40% (5% of total marks is relaxed for ST, SC candidates)
- Age for the entrance should be 17 years to 35 years.
- Male & Female candidate's are eligible.
- Candidate should be medically fit.
- Following examination rules of Jharkhand Nurses registration council, RIMS, Ranchi.

Basic B.Sc. Nursing

Course Duration 4 years

- Eligibility : 10+2 pass with Science (Physics, Chemistry Biology & English) subject with aggregate of 45% (ST, SC 5% relaxation)
- Age for the entrance should be 17 years.
- Male & Female candidate are eligible.
- Candidate should be medically fit.
- Following examination rules of Ranchi University, Ranchi.

Post Basic B.Sc. Nursing

Course Duration 2 years

- Eligibility : GNM Pass.
- Male & Female candidate's are eligible.
- Candidate should be medically fit.
- Following examination rules of Ranchi University, Ranchi Jharkhand.

M.Sc. Nursing

Course Duration 2 years

- Eligibility : B.Sc./Post Basic B.Sc. pass.
- Minimum 1 year experience. (Clinical / Teaching)
- Male & Female candidate are eligible.
- Candidates should be medically fit.
- Following examination rules of Ranchi University, Ranchi.

SPECIALIZATION

- MEDICAL & SURGICAL NURSING - Cardio Vascular & Thoracic Nursing
- PAEDIATRIC NURSING
- OBG & GYNAECOLOGY
- COMMUNITY HEALTH NURSING
- MENTAL HEALTH NURSING

Application how to apply

Students seeking admission can obtain application form and prospectus from the FLORENCE COLLEGE OF NURSING, Irba, Ranchi by paying Rs. 700/- in cash or sending a DD or Rs. 700/- in favour of FLORENCE COLLEGE OF NURSING, payable at Irba, Ranchi, Jharkhand, 835219.

- Read the prospectus carefully before filling the application form.
- Fill up the application form in BLOCK LETTERS in your own handwriting.
- The application form should be enclosed with the following documents :
 - (i) 10 Passport size photographs.
 - (ii) 10th & 10+2 mark sheet, passing certificate, School leaving certificate & migration certificate. / Diploma in ANM with minimum 40%.
 - (iii) Age - 17yrs - 31yrs
 - (iv) Caste certificate
 - (v) Three self-addressed stamped envelopes.
 - (vi) Residential ID proof.
 - (vii) Scanned signature, Domicile if citizen of Jharkhand

Applicable for Post Basic B. Sc. & M.Sc. Nursing Students

- * 10th & 10+2 Mark Sheet, Migration & School Leaving Certificates.
- * All documents of G.N.M. / B.Sc. / P.B.B.Sc.
- * Registration Certificate.
- * Work Experience Certificate
- * NUID Card compulsory.

Criteria for Selection :

- There will be entrance exam by Jharkhand Combined Entrance Competitive Examination Board.
Counseling will be started after the declaration of result.
- The selected candidates must be prepared to obtain admission, immediately.
- The candidate should bring all the original certificates during their interview and after confirmation of admission, candidate must submit their xerox certificates during their training period.

Important Notes

- Examination fee to be paid separately by the students as per University & Council norms.
- Clinical & Transportation charges to be paid by the students separately.
- Students should buy their courses books and college uniform from the college.
- Students are expected to buy their other stationaries at their own cost.
- Hostel & Mess fee per month to be paid before 10th of every month.
- GNM, B.Sc., Post Basic B.Sc. & M.Sc. annual fees should be paid by 31st of September every year. If candidates are fail to pay as mention month then fine will be applicable.
- It is compulsory for every selected undergraduate students should stay in the hostel.
- Discontinue course : There will be "No refund" of fees paid for the admission. They have to pay whole course fee if they withdrawn their admission.
- Cellular phones and pagers are distracting to other students and to faculty. They will not be used in classrooms, lecture halls, libraries, or common spaces hostels. It is strictly prohibited.



Class Room & Laboratory Facilities

The class rooms are equipped with modern teaching aids such as over head projector, LCD Projector, Magnetic Boards, Power Presentation Techniques etc.

The college of nursing have various laboratory with mannequins anatomic models and equipments similar to hospital units.

The purpose of the teaching – learning process in the Nursing Laboratory is to allow students to use their knowledge and assimilate other skills that are necessary to perform the techniques correctly. The usual routine is to perform a demonstration of the procedure with the purpose of showing the specific material and the order of steps to be followed.

Labs in our College

MCH Lab, Community Lab, Paediatric Lab, Anatomy Lab, Microbiology Lab, AV AIDS Lab, Nutrition Lab, Fundamental Lab, Advance Skill Lab, Computer Lab etc.



Clinical Experience

Nursing Training is a combination of theoretical and practical learning experiences that enable nursing students to acquire the knowledge, Skills and attitudes for providing nursing care. Training of the students is composed of two complementary parts : Theoretical training and practical training, A large part of nursing education is carried out in clinical environment.

It is compulsory to every students, They have to complete their clinical posting as per the Indian Nursing Council, we are providing various hospital exposure to our students to learn the nursing procedures and they are evaluated on more than twenty clinical procedures during their practicum according to their level in nursing programme.



Computer Lab

Computer Laboratory classes have played a major role in education, In our college students are getting computer class facilities.

Hostel Facilities

There is an exclusive hostel within the campus for the nursing students. Students are accommodate in spacious well ventilated rooms. Hygienic food items are provided in the mess. Other facilities include drinking water, generator in case of power failure, securities and free telephone services are available at the hostel campus.

The college runs hostels for the male and female students separately within the campus .

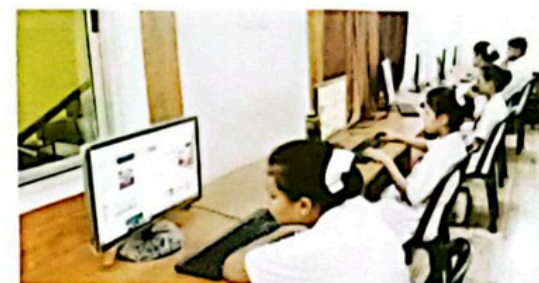
The hostel buildings with spacious rooms, recreation room having colour television sets in each of the hostels.

Transportation

The student are privileged to have transport facilities which enable them to reach all the areas of clinical exposures.

Withdrawal form the course

As a matter of policy, students are not relieved during the course of study, if any student after admission to the programme decides to withdraw voluntarily form the college at any time before completing the programme she or he shall have to communicate her of his decision to the university in writing along with their parent's consent letter. A student who fulfils thesis formalities and who is permitted to withdraw from the programme is required to pay the fees for the remaining tenure of the programme. However, fees already paid will not be refunded.



Anti Ragging Committees

Ragging is strictly prohibited. If any one found then punishment will be meted out to those who indulge in ragging.

- Anti ragging committees have been formed with senior student representatives to deal with ragging expeditiously. Their name with phone numbers have also been communicated.
- Florence college of nursing is ragging free campus, still all these measures have been taken to ensure that the fresher's are able to pursue their studies without getting teased, insulted or in any way troubled by the seniors in the name of an obsolete, barbaric ritual.
- Anti Ragging Committee Members Name : (Immediate Contact)
 - Mrs. Vinisha T Bansriar (Principal)
 - Dr. Sudhir Khuntia (Vice Principal).
 - Ms. Zermina (Warden)



Rules & Regulation

It is compulsory to stay in the hostel during the training period.

- All students admitted in the institution must follow the rules and regulation that may be framed from time to time by the management. Students are required to maintain absolute self - discipline in the Institution, Hospital campus and in the Hostel. Violation of the rules will result in serene disciplinary action against the offenders.
- Every student will have to attend classes and practical work regularly as per the council requirements.
- Rooms should be kept clean and tidy. Students are fully responsible for any loss/damage of furniture / fixture allotted to them and fines will be imposed accordingly.
- Proper locks should be used for cupboards and boxes. Jewellery and expensive items are not permitted in the rooms and the school authority shall not be responsible for any theft / loss or damage of students' personal belongings in any manner .
- Wastage of water and electricity will lead to strong disciplinary action.
- Students should come to the Hostel/Canteen in proper attire.
- In case of sickness, students should report to the Principal / Warden.
- No electrical cooking or heating appliances will be allowed in hostel room.
- Visitors are not allowed to go in the students room.
- In case of gross misconduct, student may be expelled from the college. In such case, fees paid shall not be refunded.
- Management is fully authorized to effect any change in rules and regulations at any time.
- Hostel rules as declared by the management will be binding on the hostel residents from the date and time of allotment of the hostel seat.
- Ragging is strictly prohibited and will result in immediate expulsion of the student from the institute. students should by-pass the above mentioned channels. Exceptions are allowed only if the problem is utmost urgent/serious.
- A student nurse is not allowed to receive gift or gratuity of any sort at any time from the patients of the hospital or their relatives.
- Students are required to maintain ethical and professional standards in behavior both inside and outside the college, hospital, hostel and community premises. Each student is responsible for the proper handling and safe custody of any apparatus or equipment that she may be using in different nursing labs. Misuse or negligence will result in replacement of the particular item by the candidate. Any willful damage done to the property of the college or hospital will be treated as breach of discipline.
- Students are not allowed to paste notices within the institutions without prior written permission from the Office of the Principal.
- Students are forbidden to communicate with any person outside the authority without permission from the Office of the Principal.
- Any student who damages the reputation of the institute in any way is liable to be expelled. If any student discontinues the course, she shall clear all dues before leaving the college. If she fails to pay, her original certificates will be retained and will be returned once the dues are cleared by the student.
- Violating the rules of institute / hostel will be dealt with seriously by the college authorities and if necessary dismissal from the college may be considered depending upon the seriousness of the violation.
- The institute provides transport facilities for students field work but whenever this is not feasible, the student will have to use public transport at her own expenses.
- Rules are subject to change from time to time.
- Cellular phones and pagers are distracting to other students and to faculty. They will not be used in classrooms, lecture halls, libraries, or common spaces hostels. It is strictly prohibited.

PARENTAL & AFFILIATED HOSPITALS FOR PRACTICAL AND INTERNSHIP EXPOSURE



OWN HOSPITAL
Curie – Abdur Razzaque Ansari Cancer Institute
Irba, Ranchi (Health Care Global Enterprises Ltd. Bangaluru)



Abdur Razzaque Ansari Memorial Weavers Hospital
(Medanta Hospital Group) Irba, Ranchi, Jharkhand



Rajendra Institute of Medical Science
(RIMS) – Bariatu, Ranchi, Jharkhand



CCL Hospital, Gandhi Nagar
Ranchi



Central Institute of
Psychiatric (CIP) Kanke, Ranchi.



Sadar Hospital
Ranchi



Ranchi Institute of Neuro
– Psychiatry & Allied Sciences
(RINPAS).



Health Point
Ranchi



Synergy Global Hospital
Ranchi



Maa Ram Pyari Hospital
Ranchi



R.P.S. Hospital
Ranchi



Balpan Children Hospital
Ranchi



Samford Hospital
Kokar, Ranchi.



Well Cure Hospital
Ormanjhi, Ranchi



Curesta Global ACMS Hospital



Jagannath Hospital
Ranchi



Devkamal Hospital
Ranchi



Gulmohar Hospital
Ranchi



LIFE CARE Hospital
Ranchi



Rani Hospital, Near
Governor House, Ranchi.



Kanke General Hospital
Kanke, Ranchi



The Hope Hospital
Ramgarh



Anjuman Hospital
Ranchi



BERLIN
Diagnostics & Day Care
Ranchi



PARAS Healthcare
HEC, Dhurwa, Ranchi



Raj Hospitals
Main Road, Ranchi.



MEDICA
Superspecialty Hospital,
Ranchi



> CHC, Ormanjhi
> PHC, Doranda

> CHC, Namkum
> PHC, Khijri Angara

> CHC, Kanke
> PHC, Kuchu

Our Toppers

STATE TOPPER



PRABHA MINZ
Batch : 2006-2009
3rd Rank 2nd Year



REKHA KUMARI
Batch : 2008-2011
3rd Rank 1st Year
2nd Rank 2nd Year
1st Rank 3rd Year



ASTHA SANJINI RUNDA
Batch : 2009-2012
1st Rank 2nd Year



AASMA YASMIN
Batch : 2009-2012
2nd Rank 3rd Year



SULEKHA MUNDA
Batch : 2010-2013
1st Rank 2nd Year



ASGARI BEGUM
Batch : 2010-2013
2nd Rank 2nd Year
1st Rank 3rd Year



ANMOLA EKK
Batch : 2010-2013
3rd Rank 3rd Year



MOYBARIL TOPNO
Batch : 2011-2014
2nd Rank 2nd Year
1st Rank 3rd Year



RENU KUMARI
Batch : 2011-2014
3rd Rank 2nd Year



ANJANA NAG
Batch : 2011-2014
2nd Rank 3rd Year



SHAMA PERWEEN
Batch : 2011-2014
3rd Rank 1st Year



REKHA RASHMI TIGGA
Batch : 2012-2015
1st Rank 1st Year



RANI KUJUR
Batch : 2012-2015
1st Rank 2nd Year



SANDHYA KERKETTA
Batch : 2013-2016
1st Rank 1st Year



PREETI KERKETTA
Batch : 2013-2016
2nd Rank 1st Year



ANUPAM KUMARI
Batch : 2013-2016
3rd Rank 1st Year

UNIVERSITY TOPPER



LOVELY KUMARI
B.Sc.
(2015-19)



NOOR MOHAMMAD
B.Sc.
(2015-19)



SMITA SORENG
B.Sc.
(2015-19)



SILWANTI NAG
B.Sc.
(2016-20)



MAUSAMI KHATOON
B.Sc.
(2016-20)



SWEETY NIHARIKA KR.
B.Sc.
(2016-20)



VARSHA KUMARI
B.Sc.
(2017-21)



SHIVANI TIRKEY
B.Sc.
(2017-21)

STATE TOPPER



MD. TAUSIF IQBAL
GNM 2nd Year
(2017-20)



ANOOP VIKAS TIRKEY
GNM 1st Year
(2017)



AKASH BHUIYA
GNM 2nd Year
(2017)



SHILPI HORO
GNM 2nd Year
(2017)



NEELAM KUMARI
GNM 2nd Year
(2017)



PUNITA KUMARI
GNM 2nd Year
(2017)



SUSHMITA MURMU
GNM
(2016-19)



SHEFALI KUMARI
B.Sc.
(2017-21)



SHAISTA PERWEEN
GNM
(2016-19)



GUL AFSHA RAFI
GNM
(2016-19)



SAURABH KUMAR
Post B.Sc. Gold Medlist, RU
(2019-21)

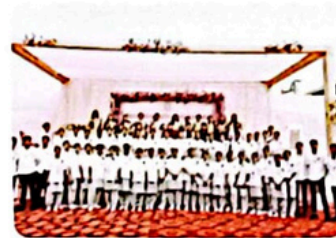


RAJNI GYANLATA BILUNG
M.Sc. Gold Medlist, RU
(2020-22)

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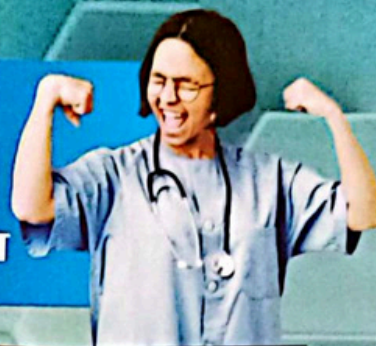


Cultural Programme & Activity





झारखण्ड सरकार द्वारा
SC, ST एवं OBC
छात्रों को छात्रवृत्ति की सुविधा



Courses Offered



FLORENCE COLLEGE OF PARA MEDICAL SCIENCE

(A Unit of : Haji Abdur Razzaque Educational Society)

BMLT	4 Year	10+2 Pass (Science)
DMLT	2 Year	10+2 Pass (Science)
OT ASSISTANT	2 Year	10+2 Pass (Science)
CRITICAL CARE (ICU)	2 Year	10+2 Pass (Science)
RADIO-IMAGING	2 Year	10+2 Pass (Science)
ANESTHESIA TECH	2 Year	10+2 Pass (Science)
ECG, OPHTHALMIC ASST.	2 Year	Matric Pass
DRESSERS	1 Year	



Z.A. ROYAL COLLEGE OF PHARMACY

(A Unit of Haji Ahsan Ansari Educational Welfare Trust)

D-PHARM	2 Year	10+2 Pass (Science)
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Z.A. ROYAL COLLEGE OF NURSING

Making you the best version of yourself

(A Unit of Haji Ahsan Ansari Educational Welfare Trust)

ANM	2 Year	10+2
GNM	3 Year	10+2 Pass with Eng.
B.Sc. Nursing	4 Year	10+2 (PCB)



FLORENCE COLLEGE OF PHARMACY

(A Unit of : Haji Abdur Razzaque Educational Society)

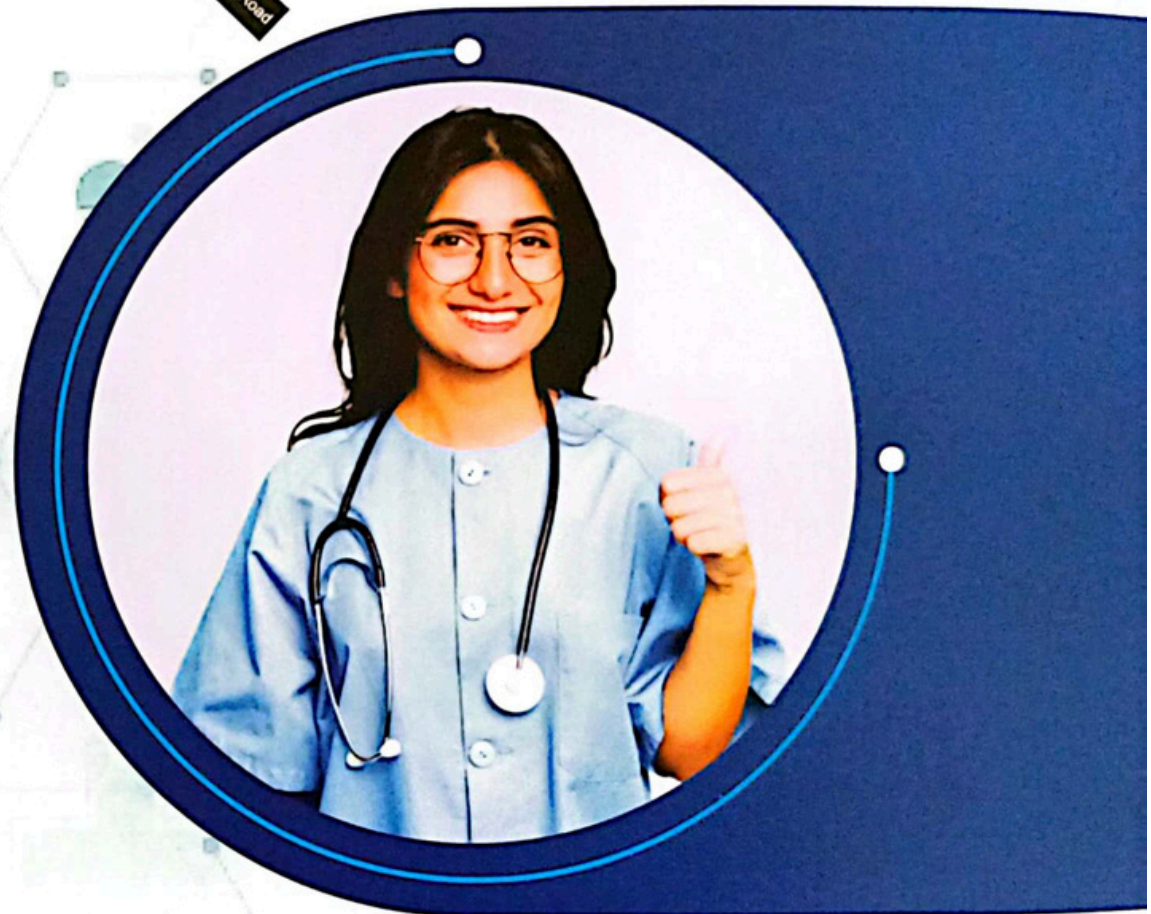
D-PHARM	2 Year	10+2 Pass (PCB/PCM)
B-PHARM	4 Year	10+2 Pass (PCB/PCM)

FACILITIES

- Transport Facilities Available
- Smart Classroom
- Advance Lab & Library
- Placement Assistance
- Fee Installment Facility
- Separate Hostel for Boys & Girls
- Mess facility available.



Our Units :



THANK YOU

CONTACT US

- 📍 Irba, Ranchi-835219 (Jharkhand)
- 📞 7903999411 | 9334645053 | 9031231082
- 🌐 www.florenceinstirba.com
- ✉ fsnirba@gmail.com